

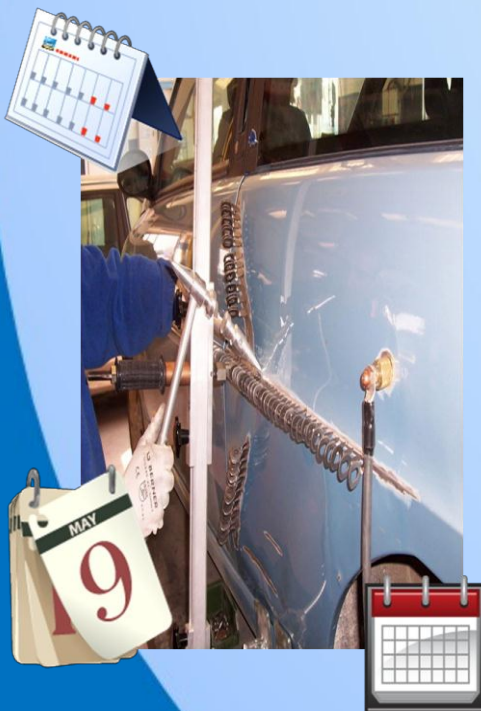
## *Cycle Times*

### *Understanding Cycle Times and how to reduce them in your bodyshop*

The whole Accident Repair Industry is under severe pressure to reduce the cycle times for vehicle repairs. Several of the major insurers now have SLA's which demand 14 calendar days or less for the entire repair cycle. This on-site training will help you to understand what drives cycle times and what you need to do in order to hit the targets your customers are demanding.

You will learn:-

- How short cycle times benefit Insurers
- How they benefit you in your Bodyshop
- How to avoid the pitfalls of having short cycle times
- Whether it is possible to hit these targets and still make money
- What drives long cycle times
- How to hit the 14 day target
- What tangible, bottom line benefits, result from 14 days cycle time
- Other benefits that emerge as a result
- What you need to do in order to achieve and sustain 14 days



The training makes use of our unique table top training simulator which will be used to understand cycle times and what needs to be changed in order to hit and beat the 14 day target. It is 'hands on' and you will learn the key messages by actually 'doing it and see it' rather than being 'told it'. The training is on-site based and will allow plenty of time for discussion and interaction. There is no maximum or minimum requirement number of delegates for this on-site training to run.

For more information about this course please contact:-

Paul Wilson – 07762 164977