

In Less than 5

Achieve 5 days or less K2K Cycle Times in your bodyshop

The whole Accident Repair Industry faces severe pressure to cut cycle times for vehicle repairs. Several major insurers have SLAs demanding 14 calendar days or less for the entire repair cycle while achieving 5 working days or less for k2k. This on-site mentoring, coaching and training will help you focus on how to achieve the result from day one. It will show what drives cycle times and how to hit targets your customers demand.

You will learn:-

- How short cycle times benefit customers
- · How they benefit you in your Bodyshop
- · How to avoid the pitfalls when applying short cycle times
- · How to hit these targets and still earn profit
- What drives long cycle times
- How to hit the 5 day K2K and 14 day target
- · What tangible, bottom line benefits result from 14 day cycle times
- · Other benefits that emerge
- · How to achieve and sustain 14 days



Our approach for this service is an initial first visit to assess your current business processes and practices. This gives us an overview of your business and helps us map the route to achieving the results. This service includes telephone and email support between visits and employs our unique table-top training simulator to help you understand k2k and overall cycle times as well as what needs to be changed in order to hit and beat the targets. It is 'hands on' and you will learn the key messages by actually 'doing and seeing it' rather than being 'told it'. The training is based on-site and allows plenty of time for discussion and interaction.

> For more information about this course contact: Paul Wilson on 07762 164977